



## APPLICATION FOR TERMINATION OF ACCOUNT

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REV	03
DATE	16 November 2022

Siza Water (RF) (PTY) Ltd  
Co. Reg. No. 1998/19209/07  
Reypark House, Rey's Place, Avondale, Ballito  
P O Box 1635, Ballito, 4420, South Africa  
Tel: (27) 0 32 946 7200  
Email: [info@sizawater.com](mailto:info@sizawater.com)  
Website: [www.sizawater.com](http://www.sizawater.com)  
<https://www.facebook.com/sizawater/>  
<https://www.instagram.com/sizawater/>

Name: \_\_\_\_\_

Contact Number: (\_\_\_\_\_) \_\_\_\_\_

Identity Number \_\_\_\_\_ (please enclose a copy)

Email: \_\_\_\_\_

Account Number: \_\_\_\_\_

Date of Move/Termination: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Physical Address for Termination of Water Account: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Forwarding Postal Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Are You The Owner Of The Property?      Yes ( )      No ( )

**If you are the owner of the property, please note that the account will only be terminated when we receive proof of the new registered owner of the property.**



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**If You Are The Tenant, Please Supply The Following Details:**

Current Property Owner's name: _____
Contact Number: _____
Postal address: _____

Who will be taking over occupancy / ownership of the property?

Customer Name: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Special Instructions: \_\_\_\_\_

**Banking Details (*applicable for refunds*)**

Account Holder	
Bank	
Branch Name	
Branch Code	
Bank Account No.	

**A letter from the Bank / Bank statement not older than 3 months is required to confirm your banking details**

**(Refunds will be processed within 1 month from the date of termination).**

**PLEASE NOTE**

If a customer no longer requires a supply of water, Siza Water requires at least fourteen days written notice (from the date of receipt by Siza Water) of their wish to discontinue their account.

If the information concerning the new occupier is not indicated in the Application for Transfer of Account, Siza Water shall have the right to include the recorded owner of the property in question, in the customer inventory as the new occupant and make the appropriate water and sanitation charges.

If we do not receive such notice, we may charge you for the supply of water services until we are notified by a new occupier



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- **A Customer Who Is:**

1. Company / close corporation must provide: -
  - 1.1 Proof of registration
  - 1.2 Authority to bind the Company or Close Corporation
2. Trust must provide: -
  - 2.1 Letters of Authority issued by the Master of the High Court
  - 2.2 Authority to bind the Trust
3. Person married in community of property is to ensure that this Application is duly endorsed by his/ her spouse.
4. Insolvent is to ensure that this Application is endorsed by the Trustee of the Insolvent Estate.

- **Responsibility For Payment Of Account**

Your signature below is an acceptance of the responsibility of payment of this account upon receipt of the monthly statements of account.

You accept the contractual obligations between yourself and Siza Water as set out in our Customer Rules. (This document is available for viewing at our office.)

Owners shall be held jointly and severally liable, with their tenants who are registered as customers with Siza Water.

- **Non-Payment**

Account payments are due at the end of each month; it is your responsibility to ensure that your payments are made timeously. Any administration fees, disconnection fees, legal fees and all other cost related to the recovery of payment will be for your account.

Should you default on your account payments, Siza Water will be compelled to hand you over to collection agents and this may result in you being listed on the National Credit Database (Credit Bureau).

This information will also be made available to other credit grantors where the persons may apply for credit facilities.

### **Siza Water Banking Details**

Bank: First National Bank  
Account Name: Siza Water (RF) (Pty) Ltd  
Branch Name: Ballito  
Branch Code: 250102  
Account No.: 62008147698



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• **Protection of Personal Information Act, 4 of 2013**

We're committed to protecting your privacy and ensuring the security of any personal information you share with us. Please review our PAIA manual and Privacy Policy to see how to request access to information on (link to URL) <https://siza-water.squarespace.com/privacy-policy>

**Please sign below acknowledging that you have read and understood the above and all your information is correct.**

Signature: \_\_\_\_\_ Signature (Spouse): \_\_\_\_\_

Full Name: \_\_\_\_\_ Full Name: \_\_\_\_\_

Date: \_\_\_\_\_

**(If you are signing on behalf of the owner a letter of authorisation is required).**

**OFFICE USE ONLY**

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Dated: \_\_\_\_\_